

News > General > Support System Launched

## Support System Launched

2021-07-26 - Gregory Gleinig - Comments (0) - General

Server Outpost has launched a new support system with methods of email, direct chat and a knowledge base.

- eMail Send an eMail to <a href="mailto:c3po@serveroutpost.com">c3po@serveroutpost.com</a>
- **Direct Chat** Hours of Chat support are 08:00AM CST to 05:00PM (17:00) and reached at <a href="https://support.serveroutpost.com">https://support.serveroutpost.com</a>
- **Knowledge Base** <a href="https://support.serveroutpost.com">https://support.serveroutpost.com</a> HOWTo Articles/Videos will published here

Customers may receive an email invite which attaches to our SLA services.